



Customer Challenge

- Need for vendor and on-demand payments at regional campuses strained the University's resources.
- Lack of disaster recovery for payments processes inhibited the University's ability to maintain payroll continuity.
- Suitable solution had to integrate seamlessly with existing Oracle applications.

Solution

- PayBase® from Bottomline Technologies
- Disaster Recovery Services from Bottomline Technologies

Benefits

- Providing users with the ability to generate payments as needed has increased the self-sufficiency of campus AP departments.
- Extensive reporting capabilities have created a new layer of payment security.
- Fully redundant payment capabilities ensure the University can deliver payroll during a disruption.

Bottomline Makes the Grade with the University of Pittsburgh

Disaster Recovery Services Give Leading Educator a Simple Lesson in Peace of Mind

A member of the prestigious by-invitation-only Association of American Universities, the coeducational, state-related University of Pittsburgh is internationally renowned as a leading center of learning and research in the arts, sciences, humanities, professions and health sciences. What began in 1787 as a small, private school located in a log cabin has today grown to become a large public institution with 33,400 students and 12,000 employees, including 4,700 faculty.



Comprising a Pittsburgh campus—which is home to 16 undergraduate, graduate and professional schools—and four Western Pennsylvania regional campuses (Bradford, Greensburg, Johnstown and Titusville), Pitt offers nearly 400 distinct degree programs and confers more than 7,500 degrees annually. The business and administrative financial applications are managed and maintained by a staff of IT professionals on the Pittsburgh campus.

Payment Initiative Requires Oracle Partner

During the Fall of 2002, in conjunction with its implementation of Oracle's Human Resource and Payroll applications, the University's Financial Information Systems department undertook a new technology initiative to enable remote check printing capabilities for accounts payable at its regional campuses and payroll functions at its Pittsburgh campus. Through this type of initiative, the University would be able to support the accounts payable requirements of each of its campuses with efficient and secure payments processes without sacrificing control.

To support this initiative, the University needed a technology partner capable of not only providing innovative functionality for generating remote payments, but the ability to seamlessly integrate with its existing IT infrastructure. Having standardized on Oracle and leveraging the full capabilities of the Oracle E-Business Suite, the University turned to Bottomline Technologies, a certified partner in the Oracle PartnerNetwork with industry-proven solutions for transforming the efficiency of core payment processes.

Bottomline Delivers Self-Sufficiency

Since deploying PayBase®, Bottomline's flexible and easy-to-use payments platform, the accounts payable departments at the Johnstown and Bradford campuses, as well as the Payroll department at the Pittsburgh campus, have become more self-sufficient, with users able to quickly generate either vendor checks or replacement and employee payroll payments when needed. For the University's Payroll department, PayBase's extensive reporting capabilities have enhanced payment security and lessened the burden on internal resources.



About Bottomline Technologies

Bottomline Technologies (NASDAQ: EPAY) provides payments and invoice automation software and services to organizations seeking more secure and efficient financial processes. The company remains at the forefront of delivering innovative solutions that complement and extend the value of existing financial processes, business relationships and back-office systems. These solutions have enabled industry-leading corporations, banks and financial institutions to automate, manage and control processes involving payments and collections, invoice approval, cash flow, risk mitigation, reporting and document archive. For more information, please visit www.bottomline.com.

Disaster Recovery Equals Peace of Mind

In addition to adopting PayBase, the University has extended its partnership with Bottomline to include disaster recovery services. Based on a multi-payment platform capable of handling electronic and paper-based payments and housed in a secure, state-of-the-art facility, Bottomline's Disaster Recovery Services provide fully redundant payment capabilities that effectively mirror the University's payments processes. By choosing to partner with Bottomline for disaster recovery, the University's gains have been two-fold: It now possesses the peace of mind in knowing it can deliver payroll continuity to employees, while adding an additional layer of payment security to support the evolving payments needs of its campus system.

About PayBase

Bottomline Technologies' PayBase platform is one of the industry's leading and most widely deployed payments and collections solutions. Proven successful for thousands of corporations worldwide, PayBase is uniquely designed to meet the needs of today's forward-thinking finance departments, combining transaction functions for laser check generation, ACH, remittance generation, and digital archive and retrieval into a single payments system.

Disaster Recovery Services

Bottomline's Disaster Recovery Services offer a scalable, fully managed network and server infrastructure housed in a secure AT&T Internet Data Center. The facility offers state-of-the-art security, including restrictive physical and electronic access, extensive fire and smoke detection systems, and fully redundant Internet and power supplies.



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